

100 N. 15th Avenue, #103 Phoenix, AZ 85007 602.542.5008 800.304.3687

Our records indicate your PCP selection(s) entered during your open enrollment process were either:

- 1. Not a recognized ID or,
- 2. Not valid for the medical plan you enrolled in

If you would like to have your medical network assign you and/or any other covered dependents a PCP (which you may change after October 1, 2004) you do not need to take any action.

If you would like to ensure you (and/or a family member) are assigned to a particular PCP beginning on October 1, you must correct the PCP ID(s), you entered, in the enrollment system. You MUST use the PCP ID from the Benefit Options physician search. To obtain the correct ID, please use ONLY the physician search at www.benefitoptions.az.gov.

Once you have located your PCP(s), write down the PCP ID. Next, using your Employee Identification Number (EIN) and your PIN, re-enter the enrollment system. Once you reach the "Dependent Information" page, delete the PCP ID and enter the new ID(s). You must continue through the entire process until you click on the "Submit" button.

If you need assistance in obtaining a PCP ID or to verify which networks a physician is contracted with, please call 1.800.304.3687 or 602.542.5008. A Client Services Representative is ready to assist you.

